

## Case Study: Social Housing

### Dunedin Canmore



**Dunedin Canmore provides affordable housing, care and support to people in Edinburgh, the Lothians and Fife. The organisation owns and manages 5,200 homes and is investing heavily in upgrading homes to make them warmer and more energy efficient.**

Recently 350 bathroom refurbishments were completed. All of the properties will feature Multipanel waterproof wall panels.

“Almost all of the work is carried out when tenants are in situ, says John Hynde, Team Leader, Investment Works at Dunedin Canmore, “so speed is important in ensuring minimum disruption to tenants. The waterproof wall panels are easy to install and from that perspective, we get the job right first time, every time, all in the space of one day.”

In addition to maintenance and upgrade work, the organisation will also spend more than £80m building 700 new homes by 2020. Multipanel will also be used in these properties.

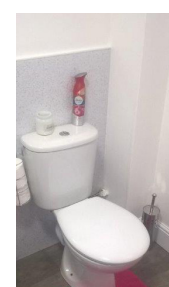
“I reckon using Multipanel saves us at least one day’s labour on each fit-out,” he says. “When you consider the volume of bathroom refurbishments we carry out, that’s quite a saving. It goes some way to explaining why we are not really focused on tiles.”

Anecdotally, the ongoing feedback from tenants regarding their new bathrooms has been extremely positive according to John, “Most often, they tell me they are delighted and find the wall panels a breeze to clean,” he said.

“This level of satisfaction has been confirmed in an independent customer survey we commissioned earlier this year, with research firm BMG. Overall tenant satisfaction couldn’t have been better – 100%. Satisfaction with bathroom refurbishments was 98%.”

**“Using Multipanel saves us at least one day’s labour on each fit-out”**

John Hynde, Team Leader, Investment Works at Dunedin Canmore



**Dunedin Canmore selected:**

Waterproof wall panels from Multipanel’s Classic Collection in Antique Marble and Arctic Stone

# Social Housing



## Experience & expertise

When it comes to manufacturing products to achieve completely watertight low maintenance bathrooms, Multipanel is the industry expert.

With a history of innovation spanning over 135 years, Multipanel is at the forefront in manufacturing waterproof wall panels that enable housing professionals to create great looking, practical, waterproof interiors. The ease with which our products can be installed, together with negligible ongoing maintenance, make our products a clear choice in the social housing sector. Market leading.

### Market leading

We produce over 8000 wall panels every week at our UK factory and have distribution centres throughout Great Britain, Northern Ireland and Europe, ensuring fast and effective production and delivery. The skill and commitment of our team have helped make us the market leader in the field of manufacturing for building interiors.

#### Contact us

To discuss the benefits of Multipanel or to arrange a FREE TRIAL installation visit:

[multipanel.co.uk/social-housing](http://multipanel.co.uk/social-housing)



### Reasons to choose Multipanel...

1. Manufactured using sustainable materials
2. Rated 4.8/5 by homeowners
3. Installation support and training



Easy to keep clean



Completely Waterproof



Almost seamless joint with Hydrolock®



Quick & easy to install



Panels can be fitted over existing tiles



30 year warranty



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