



GRANT WESTFIELD

TRANSFORMING SPACES SINCE 1881

QUALITY POLICY

Grant Westfield is the leading UK supplier of water-proof wall, ceiling and floor panels for kitchens, wet-rooms and bathrooms. Our unique Multipanel® and Spapanel® ranges of laminated wall panels are designed in response to market research and in partnership with a specialist design company. They are produced to the highest standards in our custom-built manufacturing facility. Our ranges of acrylic and compact laminate wall panels, PVC ceiling panels and vinyl flooring are sourced through a state of the art supply chain to supplement our Multipanel® and Spapanel® ranges. All of our products are distributed for sale throughout the UK and internationally by our own logistics team which is designed specifically to meet our customers delivery expectations.

We will maintain and extend our reputation for excellence by providing modern, aesthetic products that offer quick and easy installation, minimal maintenance and outstanding durability whilst continuously improving our delivery, service and quality performance.

We will achieve this through a Quality Management System which is designed for the needs of our customers, has been certified to BS EN ISO 9001:2015 and ensures that we satisfy all standards and specifications applicable to our business.

Our top management will drive measurable objectives for delivery, service and quality that are based upon measures of business performance and customer expectations.

Signed: _____

Sarah Law – Managing Director

Date: _____

19 April 2019