

## QUALITY POLICY

Grant Westfield is the leading UK supplier of waterproof wall, ceiling and floor panels for kitchens, wetrooms and bathrooms. Our unique Multipanel® and Spanpanel® ranges of laminated wall panels are designed in response to market research and in consultation with product and interior designers and are produced to the highest standards in our custom-built manufacturing facility. Our ranges of acrylic and compact laminate wall panels, PVC ceiling panels and vinyl flooring are sourced through an established and sustainable supply chain to supplement and complement the Multipanel® and Spanpanel® ranges. Products are promoted and distributed throughout the UK and internationally by our sales, marketing and logistics teams which are structured and developed to meet our customers' expectations.

We will maintain and develop our reputation for excellence by providing modern, aesthetic products that offer quick and easy installation, minimal maintenance and outstanding durability whilst continuously improving our delivery, service and quality performance.

We will achieve this through a Quality Management System which is designed for the needs of our customers, has been certified to BS EN ISO 9001:2015 and ensures that we satisfy all standards and specifications applicable to our business.

Our top management team will drive measurable objectives for delivery, service and quality that are based upon measures of business performance and customer expectations.

**This policy will be reviewed annually and revised as required.**

Signed: 

Date: 27/04/2023

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Sarah Law – Managing Director