### Case Study: Social Housing



## Weslo Housing Association

Formed in 2001, Bothwell-based MCN Ltd, works solely with Housing Associations to install new kitchens and bathrooms across the central belt of Scotland. The business, which has an annual turnover in excess of £6m, and which regularly polls 98% customer satisfaction, is part way through a four-year refurbishment project for Weslo, a leading independent social housing provider in West Lothian and Falkirk districts.

Over the course of its contract,MCN will refurbish 1,200 bathrooms from the housing association's portfolio of 2,348 properties, which includes flats, bungalows, semidetached and terraced houses, some of which require bathrooms to be medically adapted.

With such a high volume of work, speed of installation combined with high-end production and durability of the product is key. "That's why," said Andy Shearer, MCN's founder and Managing Director, "I had no hesitation in recommending Multipanel to the customer."

"When Rob Tait, maintenance manager at Weslo, first approached me, he was looking for waterproof panels, something durable enough to last for 15-20 years, requiring little or no maintenance. Cost was of course a consideration, but so too was minimising the amount of disruption for tenants

and also limiting void periods between tenancies. Weslo don't hang around in getting properties re-let. On average it takes them only 23 days, eight days less than the Scottish average."

"Our business model revolves around our ability to complete the fit in just one day. To achieve this, we of course rely on the skill and experience of our installers, but also on selecting the best products and materials for the job – ones that are quick to install and that guarantee a great contemporary look. In these respects, Multipanel waterproof walls, floors and ceilings, certainly fit the bill."

Andy says "Multipanel has been a game changer. It allows us to complete installation in one day. The new Hydrolock system is fantastic, it's easy to snap the panels into place and the finish is superb."

# "Multipanel has been a game changer, it allows us to complete a bathroom installation in one day."

Andy Shearer, MCN'S founder and Managing Director







#### Weslo chose:

Waterproof wall panels from the Classic Collection with Hydrolock for almost seamless waterproof joints.

Click waterproof flooring, featuring a commercial grade 0.5mm wear layer.

Multipanel ceilings – a tongue and groove system with innovative built-in protection from moisture and damp.















#### Classic wall panels and click flooring

## Switch to Multipanel to save time and money

- Multipanel waterproof wall panels are five times faster to install than traditional tiles
- Switching from tiles could save you £30 per m<sup>2</sup>

#### Hydrolock® System

Multipanel's innovative Hydrolock® joint allows quick panel connection and achieves a near seamless watertight seal.

## Social Housing



## Experience & expertise

When it comes to manufacturing products to achieve completely watertight low maintenance bathrooms, Multipanel is the industry expert.

With a history of innovation spanning over 135 years, Multipanel is at the forefront in manufacturing waterproof wall panels that enable housing professionals to create great looking, practical, waterproof interiors. The ease with which our products can be installed, together with negligible ongoing maintenance, make our products a clear choice in the social housing sector. Market leading.

#### Market leading

We produce over 8000 wall panels every week at our UK factory and have distribution centres throughout Great Britain, Northern Ireland and Europe, ensuring fast and effective production and delivery. The skill and commitment of our team have helped make us the market leader in the field of manufacturing for building interiors.

#### Contact us

To discuss the benefits of Multipanel or to arrange a FREE TRIAL installation visit:

multipanel.co.uk/social-housing

#### Reasons to choose Multipanel...

- 1. Manufactured using sustainable materials
- 2. Rated 4.8/5 by homeowners
- 3. Installation support and training

















Easy to keep clean



Completely Waterproof



Almost seamless joint with Hydrolock<sup>®</sup>



Quick & easy to install



Panels can be fitted over existina tiles



30 year warranty







Multipanel Westfield Avenue Edinburgh, EH11 2QH

MADE IN BRITAIN

marketing@multipanel.co.uk t: +44(0)131 290 2862

multipanel.co.uk











